OFFICE OF THE MUNICIPAL AGRICULTURIST

CITIZEN'S CHARTER

| Type of Service | Distribution of Certified Rice Seeds, Fertilizers and Vegetable Seeds |
|-------------------------------------|---|
| Schedule of Availability of Service | Monday-Friday, 8:00AM to 5:00PM(Without Noon Break) |
| Who May Avail the Service | Farmers with Agricultural Lands within San Roque, Northern Samar |
| What are the Requirements | Farmers should be listed in the General Master List |
| | (Owner/Lessee/Tenant) |

| Step | Client | Office Action | Duration | Person | Fees | Forms |
|------|---|---|-----------|----------------------------|------|------------------|
| | | | | Responsible | | |
| 1 | Proceed to the Office of the Municipal Agriculturist to fill up requisition slip | Verify in the General Master List and prepare issuance slip | 5 minutes | Agricultural Technician | None | Requisition Slip |
| 2 | Accept certified rice seeds/fertilizers/vegetable seeds | Release certified rice seeds/fertilizers/vegetables | 5 minutes | Agricultural Technician | None | |

| Type of Service | Provision of Technical Assistance and Extension Service | | |
|-------------------------------------|---|--|--|
| Schedule of Availability of Service | Monday-Friday, 8:00AM to 5:00PM(Without Noon Break) | | |
| Who May Avail the Service | Farmers, Farmers' Association, Irrigators' Association | | |
| What are the Requirements | Letter of Intent/Request or Walk-in | | |

| Step | Client | Office Action | Duration | Person Responsible | Fees | Forms |
|------|--|--|-----------|----------------------------|------|-------|
| 1 | Submit Letter of Intent/Request to the Office of the Municipal Agriculturist -or- Visit the Office of the Municipal Agriculturist for your concern | Letter of Intent/Request and/or concern is reviewed and forwarded to Municipal Agriculturist for approval | 5 minutes | Agricultural Technician | None | |
| 2 | Accept approved reply | Listen and help resolve the problem or give recommendation(s); conduct field inspection; conduct training & JEC | 5 minutes | Agricultural Technician | None | |

| Type of Service | Rental of Farm Machineries |
|-------------------------------------|--|
| Schedule of Availability of Service | Monday-Friday, 8:00AM to 5:00PM(Without Noon Break) |
| Who May Avail the Service | Farmers, Farmers' Association, Irrigators' Association |
| What are the Requirements | Farmers should be listed in the General Master List |
| _ | (Owner/Lessee/Tenant) |

| Step | Client | Office Action | Duration | Person Responsible | Fees | Forms |
|------|---|---|---------------|----------------------------|-------------------|---------------------|
| 1 | Proceed to the Office of the Municipal Agriculturist to fill up requisition slip | Verify in the General Master List and prepare issuance slip | 5 minutes | Agricultural Technician | None | Requisition Slip |
| 2 | Proceed to the Municipal Treasurer's Office to pay for the rental of farm machinery/ies | Issuance of Official Receipt | 5 minutes | MTO Personnel | Php 200.00/day | |
| 3 | Accept rented farm machineries | Release of rented farm machinery/ies | 15 minutes | Agricultural Technician | None | |